# Lance J.M. Steinhart, P.C.

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Also Admitted in New York and Maryland

Telephone: (770) 232-9200

Facsimile: (770) 232-9208

Email: lsteinhart@telecomcounsel.com

February 20, 2009

# **VIA OVERNIGHT DELIVERY**

Honorable Jones, Chairman Attn: Sharla Dillon, Dockets Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-9021 (615) 741-3939

filed electronically in docket office on 02/20/09

Re:

Long Distance Consolidated Billing Co.

Docket No. 09-00028

Dear Ms. Dillon:

Enclosed please find for filing an original and four (4) copies of Long Distance Consolidated Billing Co.'s Application for a Certificate to Provide and/or Resell Interexchange Telecommunications Services in Tennessee. I have also enclosed a check in the amount of \$50.00 payable to the "Tennessee Regulatory Authority" for the filing fee. This filing has also been sent via e-mail to <a href="mailto:sharla.dillon@state.tn.us">sharla.dillon@state.tn.us</a> on February 20, 2009.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

Lance J.M. Steinhart

Attorney for Long Distance Consolidated Billing Co.

**Enclosures** 

cc: Jan Lowe



20 W. Washington St., Suite 6A 12/97 Clarkston, MI 48346 (248) 625-3245

NATIONAL CITY BANK OF THE MIDWEST National City Bank of Michigan /Illinois Kalamazoo, MI 9-91/720 9-91/720

9463

DOLLARS 🗎 📓

11/17/2008

PAY TO THE ORDER OF

Tennessee Regulatory Authority

\$ \*\*50.00

**Tennessee Regulatory Authority** 460 James Robertson Parkway Nashville, TN 37243

© 2005 INTUITING # 225 11800-433-864( MEMO

#\*OO9463# ≈#\*O?2000915# 8130414215#

Long Disdance Consolidated Billing Co.

Tennessee Regulatory Authority

11/17/2008

9463

50.00

**National City** 

50.00

# APPLICATION FOR CERTIFICATE TO PROVIDE OPERATOR SERVICES AND/OR RESELL TELECOMMUNICATION SERVICES IN TENNESSEE SECTION A

Application is hereby made for a certificate of authority pursuant to TRA Rule 1220-4-2-.57 to provide telecommunications services in the State of Tennessee.

<u>Part I</u>	: General Int	<u>ormation</u>								
A.	Name of Ap	Oucant	Consolidated		u for which	h amplication is				
made.	Full exact name of person, corporation, partnership, sole proprietorship, or other entity, for which application is									
		Legal name of applicant, if d	ifferent from above.			<del></del>				
	20 W.	Washington Street	, Ste. 6A	Clarkston	MI	48346				
		Address	City	State	Zip					
	Tenn. Secre	etary of State Certificate of	Authority ID 0592	222						
	Federal Tax	cpayer ID Number <u>38-3</u>	276108							
	Social Secu	rity Number for Applicants								
	Applying as	Individuals								
	Any trade n	ame(s), assumed name(s)	or fictitious name(s	) used by applicar	nt:					
						<del></del>				
	<del> </del>									
1£	1: £	!:_t_(=)!:!::_	4		ا مالا مالا					
		liate(s) engaged in providir ion for each affiliate(s), as			ide the a	above				
	Address			City						
	State	Zip Code	Phone No. ( )	-						
	***************************************	Zip CodeI (Use additional pages if	f necessary)							
***	OPTANT IN	FORMATION***								
81411		nt has affiliate(s) or	parent company	or constituen	cv co	rporations.				
		providing telecommunic								
		umed name or fictitious n								
		information on all parts			for the	applicant.				
	Provide th	s information on a separ	ate attachment, if	necessary.						
		THIS SECTION	FOR TRA USE ONLY							
Docket	Number.		Company ID Nu	mber						
	• • • •		Date Approved_							
			Evaluator							

B.	Describe other businesses or business transactions, if any, at the same location as the principal business address: None							
C.	Provide the name, business and home address of and a chronological summary of the employment history and business experience over the preceding eight years of:							
	<ul> <li>(a) The proprietor, if the applicant is an individual;</li> <li>(b) Every member, if the applicant is a partnership;</li> <li>(c) Each Executive Officer, Director and each Key Stockholder if the applicant is a joint stock association or a corporation. (Note: If the applicant is a publicly traded corporation or a subsidiary of such a corporation it does not need to provide this information)</li> <li>(d) Any person in a position to exercise control over or direction of, the business of the applicant, regardless of the form of organization of the applicant.</li> </ul>							
NAMI BUSI HOM	nation to be included:  E TITLE  NESS ADDRESS PHONE No. E ADDRESS PHONE No. LOYMENT HISTORY							
	Provide the above requested information on separate attachments.							
D.	Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business whose authority to transact business was denied, revoked or suspended by a state or federal regulatory or law enforcement entity? Yes							
<b>E.</b>	Has the Tennessee Regulatory Authority, or any other agency of the State of Tennessee, an federal agency or any agency of any other state ever initiated a regulatory action or order against the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust)?							
	YesX No If yes, please explain fully.							
	(1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust), been enjoined or restrained by order by any court or state or federa regulatory or law enforcement entity from engaging in any conduct or practice related to the telecommunications business? Yes No If yes, please explain fully.							
F.	Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business who has ceased providing telecommunications services in any state, describe the circumstances. (Use additional pages if necessary)							
	No							

G.	L.L.C. members, directors, (of a trust) been convicted of dishonest acts in any transa	officers, five percent (5%) or of any crime or crimes, or chai	aries, affiliates, owners, partner more shareholders or beneficia rged in court with any fraudulen in any penal institution? If so, l e. (Use additional pages if	ries t or					
	partners, L.L.C. members, or beneficiaries (of a trust) contendre to a felony in Ter	directors, officers, five percer been indicted, convicted, pled	guilty or pled nolo						
H.		er of contact person authorize g company operations Monda							
	Jan M. Lowe	(248)\ 625 _ 3245	(248 ) 625 - 4337						
	Name	(248)) 625 - 3245 Phone No.	Fax No.						
	(888) 229-3900	e-mail Address jlowe@l	ldcb.com						
	(1) Name and telephone number of contact person authorized to respond to Authority inquiries regarding this filing Monday through Friday.								
	Lance J.M. Steinha	rt (770)232 _9200	(770 <b>) 2</b> 32 _ 9208						
	Name	Phone No.	(770) <sub>+</sub> 232 <sub>-</sub> 9208 Fax No.						
	(800)	e-mail Address <sup>1stein</sup>	hart@telecomcounsel.com						
1.		ımber and mailing address tha d/or request refunds or adjust	at consumers can call or write to ments.	<b>)</b>					
	(888) 229-3900	(248) 625							
	PHONE NUMBER	ALTER	RNATE PHONE NUMBER						
W. Was	shington Street,	Ste. 6A Clarkston		346					
	ADDRESS	CITY	ST ZIPCODE						
(J)	Provide the name and add	ress of the registered agent fo	or service of process:						
	TCS Corporat	e Services, Inc.							
	1900 Church	Street, Suite 400, No	ashville, TN 37203						
(K)	Identify all authorized agen phone numbers and any of (use additional sheets if ne	her businesses conducted by	e, address, business and home the agent at the same location:						
Part II:									
A.	<ul><li>Resell Interexchange Id</li><li>Operator Services</li><li>Resell local services</li></ul>	munication services you plan tong distance services							

20

Alabama, California, Florida, Georgia, Indiana. Iowa, Missouri, North Carolina, Ohio, Rhoo Vermont, West Virginia and Wisconsin	de Isl
For the above states, list the number and types of complaint(s) filed against applicant, the complaint(s)' current status. Provide this information on a separate attachment, if necessary. None	and
If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information for all as well as for the applicant. Provide this information on a separate attachment, if necessary.	l
List any states that the applicant or any affiliate, parent company, or constituency corporation operating under any trade name, assumed name, or fictitious name, has been denied authority to provide service. (Use additional pages if necessary)  None	
Areas in Tennessee to be served. Statewide	
What type of customers will the applicant serve?  a. Business   b. Residential   c. Aggregators	
a. Business X	
<ul> <li>a. Business</li></ul>	
<ul> <li>a. Business</li></ul>	
<ul> <li>a. Business</li></ul>	on
a. Business   b. Residential   c. Aggregators  (e.g. Hotels, Payphones)  d. Other (specify)   Does the applicant allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over its network? If yes, specify amount.   No   Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers' price for similar services? Yes   No   Describe the type of services and price that the applicant will be offering in Tennessee	on

<sup>&</sup>lt;sup>1</sup>Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

customers dire	ant be utilizin ctly <sup>2</sup> ? <u>Dire</u>	g the local telep ct Billing	hone compar	ny's billir	ng system	or billing
Describe briefl	y how the ap	plicant plans to	market their s	services	in Tennes	see?
Through we	b and di	rect sales.				
		rs are to be used taxpayer ID for d			act person	, address
COMPANY NAME	CONTACT	ADDRESS	CITY	ST	ZIP	PHONE
COMPANY NAME	CONTACT	ADDRESS	CITY	ST	ZIP	PHONE
COMPANY NAME	CONTACT	ADDRESS	CITY	ST	ZIP	PHONE
		ADDRESS	CITY	ST	ZIP	
preferred inter- interexchange company guide <u>Applicant</u> If not, al	nethods and exchange se service. Use elines, attach will atte	procedures by warvice, and to present additional pages copies.  Sempt to get will be the	which the apportent unauthors if necessare a writtering party	licant wi orized sv y. If you n lett	Il use to sy vitching of have writt cer of a	a consume ten procedu
Describe the n preferred interinterexchange company guide Applicant If not, al	nethods and exchange se service. Use elines, attach will atte	procedures by v rvice, and to pre additional page copies.	which the apportent unauthors if necessare a writtering party	licant wi orized sv y. If you n lett	Il use to sy vitching of have writt cer of a	witch a cons a consume ten procedu
Describe the n preferred inter- interexchange company guide Applicant If not, al accordance	nethods and exchange se service. Use elines, attach will atte orders with app	procedures by warvice, and to present additional pages copies.  Sempt to get will be the	which the app event unauthors if necessare a writter ird party ate and f	licant wi prized sv y. If you n lett veri: edera:	Il use to so vitching of have write ter of a fied in tregula	witch a consume a consume ten procedu
Describe the n preferred inter- interexchange company guide  Applicant If not, al accordance  Applicant	nethods and exchange se service. Use elines, attach will atted orders with app	procedures by vervice, and to present additional pages copies.  Sempt to get will be the pricable state.	which the apperent unauthors if necessare  a writter ird party ate and f	licant wi prized sv y. If you n lett veri: ederai	Il use to so vitching of have write ter of a regulation cking that	witch a consume a consume ten procedured agency.

<sup>&</sup>lt;sup>2</sup>A copy of a bill is required if the applicant is going to bill the customer directly.

# Part III: Organization Structure

	Corporation					
	Corporation					
	Subsidiary of a Publicly Traded Corporation					
	Limited Liability C	Corporation Attach a copy of the articles of organization and operation agreement along with amendments.				
	Other Form of Co	orporation				
	C Corporati. List type Attach a copy of the charter, bylav	on (Example S Corporation)  ws and/or certificate of incorporation.				
	Association	Attach a copy of the charter, bylaws and/or certificate of incorporate and Letter of Authorization from Tennessee Secretary of State				
	_ Joint Stock Association	Attach a copy of the charter, bylaws and/or certificate of incorporat and Letter of Authorization from Tennessee Secretary of State.				
	_ Trust	Attach a copy of the trust agreement and Letter of Authorization fro Tennessee Secretary of State.				
	Individual	Attack a same of the Letter of Anthonization from Tonnesses Connect				
	•	State				
ON (a	naccour	State				
<b>ON (</b> a (a)	a)-(q) is to be completed if a					
	a)-(q) is to be completed if a	pplicant is a Corporation Association or Trust ation/incorporation: 12/1/95 MI				
	The date and state of form  (1) Parent Company, if ap	pplicant is a Corporation Association or Trust ation/incorporation: 12/1/95 MI				
(a)	The date and state of form  (1) Parent Company, if ap  Attach a certificate of good incorporated/formed.  (1) Attach a copy of Certificate	pplicant is a Corporation Association or Trust ation/incorporation: 12/1/95 MI plicable None I standing from the state in which the applicant was				
(a)	The date and state of form  (1) Parent Company, if ap  Attach a certificate of good incorporated/formed.  (1) Attach a copy of Certificate of company in the corporate structure in the corporate structure in the corporate structure.	pplicant is a Corporation Association or Trust ation/incorporation: 12/1/95 MI  plicable None I standing from the state in which the applicant was ication of Authority issued by Tennessee Secretary of Standing to engage in business in Tennessee.				
(a) (b)	The date and state of form  (1) Parent Company, if ap  Attach a certificate of good incorporated/formed.  (1) Attach a copy of Certificate of company in a copy of Certificate of	ation/incorporation:    12/1/95   MI				
(a) (b)	The date and state of form  (1) Parent Company, if ap  Attach a certificate of good incorporated/formed.  (1) Attach a copy of Certifishowing corporation's authorized to subsidiary of the ablicly traded on any stock exceeding the history of materials and the director, executive officer, approach to the date of the solution of the date of the solution.	ation/incorporation: 12/1/95 MI  plicable None  I standing from the state in which the applicant was  ication of Authority issued by Tennessee Secretary of Standing to engage in business in Tennessee.  ucture of the applicant, including the identity of any applicant. Disclose whether any parent or subsidiary change.  and-alone privately-held company.  erial litigation and criminal convictions of every current or key shareholder of the applicant for the ten-year				
(a) (b) (d) is pu	The date and state of form  (1) Parent Company, if ap  Attach a certificate of good incorporated/formed.  (1) Attach a copy of Certifishowing corporation's authorized to subsidiary of the ablicly traded on any stock exceeding the period prior to the date of the None	ation/incorporation: 12/1/95 MI  plicable None  I standing from the state in which the applicant was  ication of Authority issued by Tennessee Secretary of Standing to engage in business in Tennessee.  ucture of the applicant, including the identity of any applicant. Disclose whether any parent or subsidiary change.  and-alone privately-held company.  erial litigation and criminal convictions of every current or key shareholder of the applicant for the ten-year				
(a) (b) (d) is pu (e)	The date and state of form  (1) Parent Company, if ap  Attach a certificate of good incorporated/formed.  (1) Attach a copy of Certification showing corporation's authorized the corporate structure parent or subsidiary of the ablicly traded on any stock exception is a state Provide the history of material director, executive officer, operiod prior to the date of the None  If applicable, attach a copy	ation/incorporation: 12/1/95 MT  plicable None I standing from the state in which the applicant was  ication of Authority issued by Tennessee Secretary of Standing to engage in business in Tennessee.  ucture of the applicant, including the identity of any applicant. Disclose whether any parent or subsidiary change.  and-alone privately-held company.  erial litigation and criminal convictions of every current or key shareholder of the applicant for the ten-year this application.				

				General	Attach a co	py or the	parmersnip agreen	ент аюнд мин ану автеног	nents.		
			-	Limited			certificate of limite th any amendments	d partnership and the part	nership		
			-	Other (E	xplain on	separa	te sheet)				
		All of	the abo	ve will be required	d to subm	it a vali	d business licer	nse.			
			(a)	Identify the plac telecommunicat				alifications to provide			
			(b)		or all partr	ners ide	ntifying the per	ddress of the owners, centage of ownership RY			
		C.	Numb	er of employees:	4	·					
			Emplo	yer Identification	Number (	(E.I.N.)	38-3276108			_	
		<u>Part I</u>	V: Fina	ncial Information							
		A.	Addre	ss where busines	s records	are ke	pt:				
20	W.			Street,				street 48346	(248)	— 625	324
- "			ITY		STATE		ZIP CODE	PHONE NUM	/BER		
			financ or 10	ial condition, incluice filed by your any's 10K and/or Fiscal year end:	uding bala business stockhold	ance sh for the ler repo Dece	neet and income e previous year orts. ember	period. Provide in de e statement, or a cop r. Attach, if availab Day 31 ancial statement of A	y of IRS t le, a cop	form o	1120
			(3)	If applicable, na	ıme and a	ıddress	of independent	t certified public acco	untant:		
			. ,	Not Applic	able			-	<del></del>		
								•••			
			(4)	Period covered	by financ	ial state	ement attached		***************************************		
	•	C.	Does	the applicant curi	rently hav	e an int	ternal auditor a	nd/or internal audit pi	rogram? <u>1</u>	<u> </u>	
			If so,	Name of internal	auditor _				**************************************		
		D.	ten-ye litigati a pers	ear period prior to ion that, accordin	the date g to gene alth and v	this apprally according the second the secon	plication is mad cepted account e required to be	igation and criminal of e. Material litigation ing principles, is deel referenced in annua nts.	is defined med sign	d as a ifican	any it to

## Part VI: Rule Compliance Agreement

A.	Attach a copy of a Small and Minority-Owned Telecommunications Business Participation Plan Pursuant to Tennessee Code Annotated § 65-5-212.				
В.	Have you read and understand the Tennessee Regulatory Authority's (TRA) Rules and Regulations for Resellers, 1220-4-2 located at the TRA's w <a href="http://www.state.tn.us/tra">http://www.state.tn.us/tra</a> electronic fileroom in its entirety?No	ebsite			
C.	Do you understand the penalties for non-compliance, and all associated fees provide such service?YesNo	to			
	pleted application and a check for \$50.00 to: Tennessee Regulatory Authority, P.O. Box 37219-8907. Should you have any questions, call (615) 741-7489, ext. 163.	198907,			
The Reselle	r or Operator Service Provider applicant, hereby, affirms the following:				

Will comply with the TRA Reseller Rules and all other applicable Authority Rules and state laws, including T.C.A. Section 65-5-206 located at the TRA's website <a href="http://www.state.tn.us/tra">http://www.state.tn.us/tra</a> electronic fileroom under the External Site of Lexis Law Publishing.

Having been duly sworn, and under the penalties of perjury, I hereby certify that the representations in this RESELLER APPLICATION and all attachments and appendices are true and correct to the best of my knowledge and belief. I further understand that omissions or inaccuracies may result in denial of the APPLICATION and grounds for revocation of Certificate of Authority.

For Individual and Partners:	
Signature	Signature
PRINTED NAME	PRINTED NAME
Signature	Signature
PRINTED NAME	PRINTED NAME
For Corporations and Other Organizations   BY:	Long Distance Consolidated Billing Co.  (NAME OF CORPORATION)  SIGNATURE  Jan M. Lowe  PRINTED NAME
X ATTEST:	President  Title  Secretary  Title
On this the 17 <sup>th</sup> day of Jan M.	Nov 300% before me, a Notary Public
application, being duly sworn acc	named in, and who executed the foregoing ording to law, deposes and says that the statement he above application are true and correct to the bes
APRIL L. COPEMAN Notary Public, State of Michigan County of Oakland My Commission Expires Nov. 03, 2013 Acting in the County of	April L. Copeman Notary Public
	seal .

# LIST OF ATTACHMENTS

Resumes
Tariff
Articles of Incorporation
Bylaws
Certificate of Authority from Secretary of State
Current Financial Statement
Sample Invoice
Bond
Small & Minority Owned Telecommunications Business Participation Plan
IntraLATA Toll Dialing Parity Plan
County Wide Calling Compliance

# Resumes

# Jan M. Lowe

# **President**

# Long Distance Consolidated Billing Company 145 S. Livernois, Ste. 199

Rochester, MI 48307

Decem	ber 1995 -	- Present
-------	------------	-----------

Established Long Distance Consolidated Billing (LDCB) in December 1995. The company has experienced sustained growth from 1995 to the present.

December 1994 - December 1995

Developed business plan to form a long distance reseller company.

October 1990 - December 1994

Established Premier Marketing Corporation with two partners. As Vice President of Support Operations, I was responsible for managing sales support equipment, logistics, sales reporting and payroll.

November 1983 - October 1990

Manager of Telemarketing Support for U.S. Sprint. Managed 24/7 support function for both inbound and outbound national telemarketing traffic.

In 1988, the Telemarketing Center was relocated to Kansas City and my position was restructured to report directly to the Vice President of Telemarketing. My responsibilities also changed to include, establishing call centers in various markets within the U.S., developing sales person recognition events from initial idea through logistics and execution, and special projects for the Vice President of Telemarketing.

In this position, I also led a task force responsible for restructuring employee compensation within the Telemarketing function.

April 1983 – November 1983

Supervisor in Telemarketing Support for U.S. Sprint. Responsible for Customer Service, Order Entry and Administration.

April 1981 – April 1983

Worked for U.S. Sprint as administrative assistant in Telemarketing Support.

# Tariff

# TITLE SHEET

# TENNESSEE TELECOMMUNICATIONS TARIFF

# INTRASTATE INTEREXCHANGE SERVICE

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Long Distance Consolidated Billing Co. ("LDCB"), with principal offices at 20 W. Washington Street, Suite 6A, Clarkston, Michigan 48346. This tariff applies for services furnished within the State of Tennessee. This tariff is on file with the Tennessee Regulatory Authority, and copies may be inspected, during normal business hours, at the company's principal place of business.

Issued: February 23, 2009

**Effective:** 

By:

# **CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS**

- 1. Concurring Carriers None
- 2. Connecting Carriers None
- 3. Other Participating Carriers None

Issued: February 23, 2009

**Effective:** 

By:

# **CHECK SHEET**

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION
1	Original	20	Original
2	Original	21	Original
3	Original	22	Original
4	Original	23	Original
5	Original	24	Original
6	Original	25	Original
7	Original	26	Original
8	Original	27	Original
9	Original	28	Original
10	Original	29	Original
11	Original	30	Original
12	Original	31	Original
13	Original	32	Original
14	Original	33	Original
15	Original		<del></del>
16	Original		
17	Original		
18	Original		
19	Original		

<sup>\*</sup> New or Revised Sheet

Issued: February 23, 2009

Effective:

By:

# TABLE OF CONTENTS

	Page
TITLE SHEET	1
CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS	2
CHECK SHEET.	3
TABLE OF CONTENTS	4
TARIFF FORMAT	5
<u>SYMBOLS</u>	6
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS	7
SECTION 2 - RULES AND REGULATIONS	9
SECTION 3 - DESCRIPTION OF SERVICE	21
SECTION 4 - RATES.	29

Issued: February 23, 2009

Effective:

By:

# **TARIFF FORMAT**

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

Issued: February 23, 2009

**Effective:** 

By:

# **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

Issued: February 23, 2009

Effective:

By:

# **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the call so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Commission</u> - Used throughout this tariff to mean the Tennessee Regulatory Authority.

<u>Company or LDCB</u> - Used throughout this tariff to mean Long Distance Consolidated Billing Co., a Michigan Corporation.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company or purchases a Company Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

<u>Holiday</u> - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

<u>Prepaid Account</u> - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Issued: February 23, 2009

By:

Jan Lowe, President 20 W. Washington Street, Suite 6A Clarkston, Michigan 48346

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## LONG DISTANCE CONSOLIDATED BILLING CO.

<u>Prepaid Calling Card</u> - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

<u>Switched Access</u> - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecom Unit</u> - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Tennessee.

<u>Telecommunications</u> - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

Issued: February 23, 2009

Effective:

By:

## **SECTION 2 - RULES AND REGULATIONS**

#### 2.1 **Undertaking of the Company**

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Tennessee. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company, which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

Issued: February 23, 2009

Effective:

By:

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

# 2.2 Use of Services

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

Issued: February 23, 2009

Effective:

By:

- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

# 2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

Issued: February 23, 2009

Effective:

By:

- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Issued: February 23, 2009

Effective:

By:

# 2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities, which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

Issued: February 23, 2009

Effective:

By:

- The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission (FCC) or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.

Issued: February 23, 2009

Effective:

By:

2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

# 2.5 <u>Cancellation or Interruption of Services</u>

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
  - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
  - 2.5.1.BFor violation of any of the provisions of this tariff,
  - 2.5.1.CFor violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
  - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

Issued: February 23, 2009

**Effective:** 

By:

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

Issued: February 23, 2009

Effective:

By:

2.6	Credit	Allowance

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

Issued: February 23, 2009

By:

Effective:

# 2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

# 2.8 Deposit

The Company does not require deposits.

# 2.9 Advance Payments

The Company does not require advance payments.

Issued: February 23, 2009

Effective:

By:

# 2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. A late fee will be assessed on any unpaid amount 30 days after rendition of bills.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

Issued: February 23, 2009 Effective:

By:

## 2.11 <u>Collection Costs</u>

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

## 2.12 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

# 2.13 Late Charge

A late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

# 2.14 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. See Section 4.5.

## 2.15 Reconnection Charge

A reconnection fee \$25 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

Issued: February 23, 2009

Effective:

By:

# **SECTION 3 - DESCRIPTION OF SERVICE**

# 3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute that is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

Issued: February 23, 2009

Effective:

By:

3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

#### 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

20 W. Washington Street, Suite 6A Clarkston, Michigan 48346 (888) 229-3900

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

Issued: February 23, 2009 Effective:

By:

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

#### 3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

#### 3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charges conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

Issued: February 23, 2009

Effective:

By:

#### 3.5 Service Offerings

#### 3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The Customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

#### 3.5.2 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

#### 3.5.3 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

Issued: February 23, 2009

Effective:

By:

#### 3.5.4 Company Prepaid Calling Cards

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase Company Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Company Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one dollar (\$1.00) increments. Company Prepaid Calling Card service is accessed using the Company toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units and applicable taxes for each call are deducted from the remaining Telecom Unit balance on the Customer's Company Prepaid Calling Card.

All calls must be charged against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

When the balance is depleted, the Customer can either call the toll-free number on the back of the Company Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the Company Prepaid Calling Card is insufficient to continue the call.

Issued: February 23, 2009

**Effective:** 

By:

A card will expire on the date indicated on the card, or if no date is specified, 6 months from the date of purchase, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cutoff, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

Issued: February 23, 2009

Effective:

By:

#### 3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings.

#### 3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Discounts may apply based upon volume, affinity group plans, or term plan commitments.

#### 3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

#### 3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

Issued: February 23, 2009

Effective:

By:

#### 3.5.9 Operator Verification/Interruption Service

Intra-LATA Verification Service provides operator assistance in determining if a called line is in use. Intra-LATA Interruption Service provides for operator interruption of a conversation in progress on a called line. The customer may request these intra-LATA long distance services for a charge, where facilities are available, by calling the "O" operator.

Issued: February 23, 2009

By:

Effective:

#### **SECTION 4 - RATES**

#### 4.1 <u>1+ Dialing</u>

	DA DA	ίΥ	EVE	NING	NIGHT/ W	/EEKEND	
Mileage	First	Add'l	First	Add'l	First	Add'l	
-	Minute	Minute	Minute	Minute	Minute	Minute	
10	0.1000	0.1000	0.0700	0.0700	0.0470	0.0470	
16	0.1000	0.1000	0.0700	0.0700	0.0470	0.0470	
22	0.1500	0.1500	0.1050	0.1050	0.0705	0.0705	
30	0.1500	0.1500	0.1050	0.1050	0.0705	0.0705	
40	0.1900	0.1900	0.1330	0.1330	0.0893	0.0893	
55	0.1900	0.1900	0.1330	0.1330	0.0893	0.0893	
70 +	0.2100	0.2100	0.1470	0.1470	0.0987	0.0987	

A \$4.95 per month per number service charge applies. Billed in one minute increments

#### 4.2 Travel Cards

\$.25 per minute

A \$0.80 per call service charge applies. Billed in one minute increments

Issued: February 23, 2009

**Effective:** 

By:

#### 4.3 Toll Free

\$0.15 per minute

A \$10 per month per number service charge applies. Billed in one minute increments

#### 4.4 Prepaid Calling Cards

Program	
A	\$.015 Per Telecom Unit
В	\$.019 Per Telecom Unit
C	\$.025 Per Telecom Unit
D	\$.029 Per Telecom Unit
E	\$.032 Per Telecom Unit
F	\$.035 Per Telecom Unit
G	\$.039 Per Telecom Unit
Н	\$.049 Per Telecom Unit
I	\$.05 Per Telecom Unit
J	\$.059 Per Telecom Unit
K	\$.06 Per Telecom Unit
L	\$.08 Per Telecom Unit
M	\$.09 Per Telecom Unit
N	\$.10 Per Telecom Unit
O	\$.11 Per Telecom Unit
P	\$.12 Per Telecom Unit
Q	\$.13 Per Telecom Unit
R	\$.14 Per Telecom Unit
S	\$.15 Per Telecom Unit
Т	\$.19 Per Telecom Unit
U	\$.20 Per Telecom Unit
V	\$.25 Per Telecom Unit
W	\$.29 Per Telecom Unit
X	\$.30 Per Telecom Unit
Y	\$.33 Per Telecom Unit

Issued: February 23, 2009

**Effective:** 

By:

#### LONG DISTANCE CONSOLIDATED BILLING CO.

Z	\$.35 Per Telecom Unit
AA	\$.39 Per Telecom Unit
BB	\$.40 Per Telecom Unit
CC	\$.50 Per Telecom Unit
DD	\$.005 Per Telecom Unit
EE	\$.01 Per Telecom Unit
FF	\$.07 Per Telecom Unit

A \$0.99 per call service charge applies.

A one-time maintenance fee of \$1.00 applies after the 1<sup>st</sup> call.

Issued: February 23, 2009

Effective:

By:

#### 4.5 Returned Check Charge

\$20.00

#### 4.6 <u>Directory Assistance</u>

\$0.59

#### 4.7 <u>Station Charges</u>

The following charges are in addition to the MTS rates in Section 4.1, preceding.

	Charge per
	Call
Calling Card	0.80
Operator Assisted Station-to-Station	2.25
Person-to-Person	4.90
Operator Verification <sup>1</sup>	1.50
Interrupt Service <sup>2</sup>	3.00

Issued: February 23, 2009

Effective:

By:

A charge applies each time the operator verifies a called line and hears voice communication.

<sup>&</sup>lt;sup>2</sup> A charge applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for both the verify and interrupt service and does not depend on whether the called party agrees to release the line and accept the call.

4.8	Rate	Periods

	Monday - Friday	Sat.	Sun.		
8 a.m. to 5 p.m.*	Daytime Rate Period				
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period		
11 p.m. to 8 a.m.*	Night/Weekend Rate Period				

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded up to the higher cent.

#### 4.9 Payphone Dial Around Surcharge

A dial around surcharge of \$0.90 per call will be added to any completed intrastate toll access code and subscriber toll-free 800/888 type calls placed from a public or semi-public payphone.

#### 4.10 Universal Service Fund Assessment

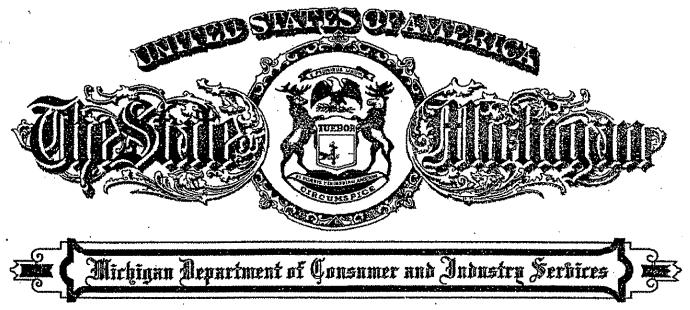
The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator.

Issued: February 23, 2009

Effective:

By:

## **Articles of Incorporation**



Lansing, Michigan

This is to Certify that the annexed copy has been compared by me with the record on file in this Department and that the same is a true copy thereof.

This certificate is in due form, made by me as the proper officer, and is entitled to have full faith and credit given it in every court and office within the United States.

In testimony whereof, I have hereunto set my hand, in the City of Lansing, this 7th day of March, 2001

Director

Bureau of Commercial Services

. The address of the registers	ed office is:		
19785 W. Twelve Mil	e Rd. Suite 632 Southfield. (City)	, Michigan	48076 (ZIP Code)
•	registered office, if different than above:		
	Suite 632 Southfield, (City)	, Michigan	48076 (ZIP Code)
RTICLE V	gent at the registered office is: Jan M. Lov		
RTICLE V	of the incorporator(s) is (are) as follows:		
RTICLE V	of the incorporator(s) is (are) as follows:	usiness Address	
RTICLE V The name(s) and address(es)	of the incorporator(s) is (are) as follows:	usiness Address	onthfield, MI 480
RTICLE V The name(s) and address(es) Name	of the incorporator(s) is (are) as follows:	usiness Address	nthfield, MT 490
RTICLE V The name(s) and address(es) Name	of the incorporator(s) is (are) as follows:	usiness Address	nthfield, MI 480

## ARTICLE VI (Optional, Delete If not applicable)

When a compromise or arrangement or a plan of reorganization of this corporation is proposed between this corporation and its creditors or any class of them or between this corporation and its shareholders or any class of them, a court of equity jurisdiction within the state, on application of this corporation or of a creditor or shareholder thereof, of on application of a receiver appointed for the corporation, may order a meeting of the creditors of class of creditors or of the shareholders to be affected by the proposed compromise or arrangement or reorganization, to be summoned in such manner as the court directs. If a majority in number representing 3/4 in value of the creditors or class of creditors, or of the shareholders or class of shareholders to be affected by the proposed compromise or arrangement or a reorganization, agrice to a compromise or arrangement or a reorganization of this corporation as a consequence of the compromise or arrangement, the compromise or arrangement and the reorganization, if sanctioned by the court to which the application has seen made, shall be binding on all the creditors of class of creditors, or on all the shareholders or class of shareholders and also on this corporation.

## ARTICLE VII (Optional. Delete if not applicable)

ANTICONOMINATION OF THE PROPERTY OF THE PARTY OF THE PART

Any action required or permitted by the Act to be taken at an annual or special meeting of shareholders may be taken without a meeting, without prior notice, and without a vote, if consents in writing, setting forth the action so taken, are signed by the holders of outstanding shares having not less than the minimum number of votes that would be necessary to authorize or take the action at a meeting at which all shares entitled to vote on the action were present and voted. The written consents shall bear the date of signature of each shareholder who signs the consent. No written consents shall be effective to take the corporate action referred to unless, within 60 days after the record date for determining shareholders entitled to express consent to or to dissent from a proposal without a meeting, written consents dated not more than 10 days before the record date and signed by a sufficient number of shareholders to take the action are delivered to the corporation. Delivery shall be to the corporation's registered office, its principal place of business, or an officer or agent of the corporation having custody of the minutes of the proceedings of its shareholders. Delivery made to a corporation's registered office shall be by hand or by certified or registered mail, return receipt requested.

Prompt notice of the taking of the corporate action without a meeting by less than unaminous written consent shall be given to shareholders who would have been entitled to notice of the shareholder meeting if the action had been taken at a meeting and who have not consented in writing.

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#### 1163 - 4 5066 OSIT PHAR \$15.00 096EH9619 CAS 2500 (Rev. 12/95) MICHIGAN ANNUAL REPORT DOMESTIC PROFIT CORPORATIONS COMPLETE BOTH SIDES d96EH9619 ·URG&FI \$5.00 IDENTIFICATION NUMBER FOR BUREAU USE ONLY 350 77 REQUIRED BY SECTION 811, PUBLIC ACTS OF 1972. FAILURE TO FILE THIS REPORT WAY RESULT IN THE AUTOMATIC DISSOLUTION OF THE CORPORATION. If the Resident Agent, Registered Office, or the mailing address of the Registered Office has changed, enter the corrections below and add \$5.00 to the \$15.00 filling fee. Make remittence payable to the State of Michigan. This Report must be filed on or before May 15, 1996 1. Corporate Name LONG DISTANCE CONSOLIDATED BILLING CO. 1a. Mailing address of registered office if different than 1 30800 Telegraph Rd ì 2a. Resident Agent If different than 2 2. Resident Agent JAN M LOWE Address of registered office if different than 3 - NO., STREET, CITY, ZIP 3. Registered Office Address in Michigan - NO., STREET, CITY, ZIP 19785 W. Twelve Mile Rd. 30800 Telegraph Rd. Ste. 1751 Ste. 632 Bingham Farms, MI 48025 Southfield MI 48076 FOR BUREAU USE ONLY The corporation states that the address of its registered office and the address of the business office of its resident agent are identical. Any changes were PLED BY DEPARTMENT JUN authorized by resolution duly adopted by its board of directors. 7. Incorporation Date 5. Term of Existence (if not perpetual) 6. Act under which incorporated 4. Federal Employer Number 12/01/1995 284-1972 38-3276108 9. Total Authorized Shares State the nature and type of business in which the corporation is engaged: TELEPHONE (LONG-DISTANCE) SERVICE. 60,000 10. Corporate Officers and Directors (name, street address, city, state, zip code) WAREING, LAKE ORION, MI エサレ Segratary different than President Tremeuter Director lt different Director Ihan Officers Director

REPORT MUST BE SIGNED IN INK. If the Mailing Address of the Registered Office, Resident Agent, or Registered Office is changed, this report must be SIGNED IN INK by the President, Vice-President, Chairperson, Vice-Chairperson, Secretary, or Assistant Secretary of the corporation. Except, if only the registered office is changed, this report may be signed by the Resident Agent. I certify that for a Professional Service Corporation, the corporation meets the requirements of Act 192, PA of 1962, as amended...

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service Corporation, the corporation	URBRIS ING TOCKNICE HER DO LIVE TOWN THE CO.			Date.	7.7
Signature of Aithorized Officer o	y Agent	Title O	/ _MAY 15 1	1995 to	101912
A Vn de	115 0	Mose	Out I'V	90 01	10/14
Alan M. 40		7 / (24/2/4/2/	VV-		The blumbay
				Daytime II	elephone Number

GOLD SEAL APPEARS ONLY ON ORIGINAL

Preparer's Name

POENTHICATION	NUMBER
3509	977

11. The following is a statement of the assets and liabilities, within and outside Michigan, as shown by the books of the corporation on December 31, 1995 or (enter the closing date of the latest corporate fiscal year prior to May 15, 1996). The balance sheet of a Michigan corporation must be the same as furnished to shareholders.

ASSETS	TOTAL.	WITHIN MICHIGAN	OUTSIDE MICHIGAN	LIABILITIES AND EQUITY	
Cash				Notes and Accounts Payable, Trade	***************************************
Notes and Accounts Receivable	100000	(00000		Notes and Accounts Payable, Other	
Inventories				Accrued Expenses	
Prepaid Expenses				Long Term Indebtedness	
Non-current Notes and	,	•			
Accounts Receivable		·		·	
Land			,	Secones and Continuent Liabilities	,
Depreciable Assets  Mechinery and Equipment				Reserves and Contingent Liabilities Delaned income Tax	i.
Furniture and Fixtures			*		
Buildings		<u></u>		Stockholders Equity Common Stock	10000
Other				Preferred Stock	
Less Depreciation				-	,
Net Depreciable Assets	<u> </u>			Additional Paid-In Capital	<u> </u>
investments Investments in Subskilaries				Retained Earnings (deficit)	
Other Investments			<u> </u>	Other	
Other Assets				Total Stockholders Equity	
TOTAL ASSETS	100000	100000		TOTAL LIABILITIES & EQUITY	1000000

12. Principal business office, and if different, principal place of business in Michigan:	12s. Name of parent corporation:
12. Principal business omos, and it offerent, prescipal places of security	NONE
"SAME"	12b. List all subsidiary corporations:
- ;†'	NONE

This report will be open to reasonable public inspection pursuant to Section 915, Act 284 of 1972, as amended.

RETURN TO:

THE OFFICE IS LOCATED AT:

MICHIGAN DEPARTMENT OF COMMERCE CORPORATION AND SECURITIES BUREAU CORPORATION DIVISION P.O. BOX 30057 LANSING, MI 48909 6546 MERCANTILE WAY LANSING, MI 48910 (517) 334-6300

### 1997

ANNUAL REPORT OFTE COEFORATION

IDENTIFICATION FOR BUREAU USE ONLY 350977 This Report must be filed on or before May 15 NUMBER If there are no changes from your previous filing, check this box and akip to item 6. FILING FEE: \$15.00 Corporate Name LONG DISTANCE CONSOLIDATED BILLING CO 145 S. LIVERNOIS 1a. Mailing address of registered office it different than 1 SULTE 199 ROCHECTER, MI 40307 2s. Resident Agent if different than 2 2. Resident Agent JAN M LOWE 3a. Address of registered office if different than 3 - NO., STREET, CITY, ZIP 3. Registered Office Address in Michigan - NO., STREET, CITY, ZIP 145 S. LIVERNOIS SUITE 199 30800 TELEGRAPH RD. ROCHESTER SUITE 1751 48307 SOUTHFIELD, MI 48076 The corporation states that the address of its registered office and the activess of the business office of its resident agent are identical. Any changes were authorized by resolution duly adopted by its board of directors. FILED BY DEPARTMENT JUL 3 0 1998 Describe the general nature and kind of business in which the corporation is engaged: TELEPHONE BILLING SERVICE If space is insufficient, you may include additional pages. PLEASE DO NOT STAPLE ADDITIONAL PAGES TO THIS REPORT. **BUSINESS OR RESIDENCE ADDRESS** NAME 5, JAN LOWE President 145 S. LIVERNOIS STE 199 ROCHESTER, Vice President 14 different Secretary then President Treasurer Director Ħ JUL 0 2 1998 different Director thun Officers

SIGNATURE: The report must be signed in ink by an authorized officer or agent of the corporation.

Note: If items 1s, 2s or 3s are completed, the report must be signed by the President, Vice-President, Chaliperson, Vice-Chaliperson, Secretary or Assistant Secretary of the corporation. However, if only the registered office address is changed, the resident agent may sign the report.

6. Signature

are my especially discovered from a special control of the control

Required by Section 911, Act 284, Public Acts of 1972, as amended. Failure to file this report may result in the dissolution/revocation of the corporation.

THE OFFICE IS LOCATED AT: 6546 MERCANTILE WAY LANSING MI 48910 TELEPHONE (517) 334-6300

DNA Systems, Inc. Forms Software

C&B~2500 (Rev. 11/95)

Enclose \$15.00 payable to the State of Michigan and return to:

MICHIGAN DEPARTMENT OF CONSUMER AND INDUSTRY SERVICES CORPORATION, SECURITIES AND LAND DEVELOPMENT BUREAU

P.O. BOX 30057

LANSING MI 48909-7557

Licensed to: Kaplan, Katzman & Aaron P.C., C.P.A. Zip 46384

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Telecom Compliano	ce Services, inc.	ÇO:	Administrator E.SECUTTIES & LAND DEV. BURE/	ra File	Christ 1166 Er Ant 45 350977
<sup>ddress</sup> 6455 East Johns Cr	rossing	Suite 285		- <u>-</u>	ទីដង្គី
ay .	State	Zip Code 30097			
Duluth	GA		EFFECTIVE DATE		
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CERTIFICATE	OF CHANGE OF RE	GISTERED OFFI	E AND/OR CHA	NGE OF RE	SIDENT AGENT
For use	by Domestic and F	oreign Corporati	ons and Limited	Liability Co	mpanies
•	(Please read	d information and instr	udions on reverse si	de)	
Act 23, Public Acts of	provisions of Act 284, Public a 1993 (limited liability compan	Acts of 1972 (profit corpo les), the undersigned cor	rations), Act 162, Public poretion or limited liabilit	Acts of 1982 (n y company exe	onprofit corporations), or cutes the following
Certificate:	orporation or limited liability c	ompany is: ·			· · · · · · · · · · · · · · · · · · ·
Long Dista	ance Consolidated Billin	g Co.			
2. The identification r	number assigned by the Bure	au is: 35	0977		
		he Bureau is: Jan M.	Laura		
	e resident agent on file with t	Life and the second sec	LOWS		· ·
b. The location of	the registered office on file w	Ith the Bureau is:			•
145 S. Liver	mois, Suite 199	Rochest	e <b>r</b> Michig	<sub>jan</sub> 48307	
(City) (ZiP Code)  C. The mailing address of the above registered office on file with the Bureau is:					
145 S. Live	rnois, Suite 199	Roches	ier "Michle	<sub>jan</sub> 48307	
,	idrace or P.O. Box)	(CIN)			(ZIP Grds)
Ë	ITER IN ITEM 4 THE INFO	MATION AS IT SHOUL	D NOW APPEAR ON T	HE PUBLIC R	ECORD
4. a. The name of the	e resident agent is: TCS C	Corporate Services, i	nc.		
b. The address o	f the registered office is:				
	le Road, Suite 100	Berkley (City)		Michigan 48	072 {24> Code}
c. The mailing ad	dress of the registered office	IF DIFFERENT THAN 4			
	ille Road, Suite 100	Berkley (আy)		Michigan <u>4</u>	3072 (ZIP Code)
10000077	were authorized by resolution du	the extended for 4 ATT CAD	PORATIONS: If Brand of	Directors: 2. PRO	FIT CORPORATIONS
ONLY: the resident	were authorized by resolution of t agent if only the address of the TED LIABILITY COMPANIES: a to section 405, or the resident a	regimered dilice is change. n operating screement, affin	native vote of a majority of	he members pur	
6. The corporation or are identical.	limited liability company further s	itates that the address of its	registered office and the a	idress of its reald	ent agent, as changed,
Signature		Type or Print Nerr	e and Title		Date Signed
/ One Y	ntoral	Jan M. Lowe,	President/Secretary	Treasurer	5/9/00
711/1	11 Killing	<u> </u>			

Bylaws

Certificate of Authority from Secretary of State

Secretary of State **Division of Business Services** 312 Eighth Avenue North 6th Floor, William R. Snodgrass Tower Nashville, Tennessee 37243

DATE: 12/16/08 REQUEST NUMBER: 6409-2471 TELEPHONE CONTACT: (615) 741-2286
FILE DATE/TIME: 12/15/08 1026
EFFECTIVE DATE/TIME: 12/15/08 1026 CONTROL NUMBER: 0592222

TO: CHARLOTTE LACEY, LEG AL ASSISTANT 1720 WINDWARD -CONCOURSE, SUITE 115 ALPHARETTA, GA 30005

LONG DISTANCE CONSOLIDATED BILLING CO. APPLICATION FOR CERTIFICATE OF AUTHORITY -

WELCOME TO THE STATE OF TENNESSEE. THE ATTACHED CERTIFICATE OF AUTHORITY HAS BEEN FILED WITH AN EFFECTIVE DATE AS INDICATED ABOVE.

A CORPORATION ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE ON OR BEFORE THE FIRST DATE OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE CORPORATION'S FISCAL YEAR. PLEASE PROVIDE THIS OFFICE WITH WRITTEN NOTIFICATION OF THE CORPORATION'S FISCAL YEAR. THIS OFFICE WILL MAIL THE REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE CORPORATION AT THE ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED AGENT AND OFFICE WILL SUBJECT THE CORPORATION TO ADMINISTRATIVE REVOCATION OF ITS CERTIFICATE OF AUTHORITY.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

FOR: APPLICATION FOR CERTIFICATE OF AUTHORITY -FOR PROFIT

ON DATE: 12/16/08

FEES

RECEIVED: \$600.00

TOTAL PAYMENT RECEIVED:

\$600.00

RECEIPT NUMBER: 00004504759 ACCOUNT NUMBER: 00615510



SUITE 6A

FROM: LDCB

20 W. WASHINGTON ST.

CLARKSTON, MI 48346-0000

RILEY C. DARNELL SECRETARY OF STATE

\$5-4458

### **Current Financial Statement**

7:09 PM 01/22/09 Cash Basis

## Long Distance Consolidated Billing Balance Sheet

As of June 30, 2008

	Jun 30, 08
ASSETS	
Current Assets	
Checking/Savings 1020 - National City	29,678.82
1030 - Money Market - National City	626,117.34
Total Checking/Savings	655,796.16
Total Current Assets	655,796.16
Fixed Assets	
1521 · Computer equipment	
1527 · Accumulated depreciation	-18,571.40
1521 · Computer equipment - Other	18,571.40
Total 1521 · Computer equipment	0.00
1522 · Office equipment	E4 700 40
1525 · Accumulated depreciation-office 1522 · Office equipment - Other	-51,706.12 51,808.08
Total 1522 · Office equipment	101.96
1523 · Leasehold Improvement	
1528 · Accumulated depre-LI	-12,557.41
1523 · Leasehold Improvement - Other	111,944.91
Total 1523 · Leasehold Improvement	99,387.50
Total Fixed Assets	99,489.46
Other Assets	
1600 · Security deposit	1,000.00
Total Other Assets	1,000.00
TOTAL ASSETS	756,285.62
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Other Current Liabilities 2050 · Accrued pension	200,000.00
Total Other Current Liabilities	200,000.00
Total Current Liabilities	200,000.00
Total Liabilities	200,000.00
Equity	
3001 · Shareholder distributions	-435,115.67
3002 · Capital stock	1,000.00
3003 · Retained earnings	-9,140.97 627,132.80
3004 - AAA Net Income	372,409.46
	556,285.62
Total Equity	000,200.02
TOTAL LIABILITIES & EQUITY	756,285.62

7:09 PM 01/22/09 Cash Basis

## Long Distance Consolidated Billing Profit & Loss

January through June 2008

	Jan - Jun 08
Ordinary Income/Expense	
Income 4001 · Refund 4070 · Services	-3.48 1,371,423.55
Total Income	1,371,420.07
Cost of Goods Sold 5000 · Network charges	300,482,39
Total COGS	300,482.39
Gross Profit	1,070,937.68
Expense 5060 · Charity 5070 · Marketing services 5090 · Leads 5100 · Outside services 5120 · Payroll taxes 5180 · Regulatory 5200 · Seminar and conferences 5220 · Single business tax 5300 · Wage-officer 5320 · Wage-other 6120 · Bank service charges 6150 · Depreciation expense 6180 · Insurance 6420 · Work Comp 6180 · Insurance - Other	391.34 115,998.01 13,305.63 293,837.11 11,276.51 77,242.69 150.00 -8,700.00 75,010.00 64,326.26 657.25 1,499.70 0.00 1,583.00 1,000.00
Total 6180 · Insurance	2,583.00
6240 · Miscellaneous 6250 · Postage and delivery 6270 · Professional fees 6280 · Legal Fees 6295 · Accounting	1,294.89 967.78 25,884.81 7,715.00
Total 6270 · Professional fees	33,599,81
6290 · Rent 6340 · Telephone 6350 · Travel and entertainment 6360 · Entertainment 6370 · Meals 6380 · Travel 6350 · Travel	5,794.00 3,588.35 365.35 436.02 2,800.85 830.76
Total 6350 · Travel and entertainment	4,432.98
6390 · Utilities 6400 · Gas and Electric 6390 · Utilities - Other	337.33 63.22
Total 6390 · Utilities	400.55
6550 · Office supplies 6560 · Payroll expenses 6680 · Recruiting 6690 · Staff Lunch 6820 · Taxes 6850 · Property 6860 · State 6820 · Taxes - Other	1,743.21 977.20 1,160.00 1,098.51 403.10 3,329.00 0.00
Total 6820 · Taxes	3,732.10
Total Expense	706,366.88
Net Ordinary Income	364,570.80

7:09 PM 01/22/09 Cash Basis

# Long Distance Consolidated Billing Profit & Loss

January through June 2008

	Jan - Jun 08
Other Income/Expense Other Income 7010 · Interest income	7,838.66
Total Other Income	7,838.66
Net Other Income	7,838.66
Net Income	372,409.46

## Sample Invoice

#### LONG DISTANCE CONSOLIDATED BILLING CO.

ACCOUNT NUMBER:

P0000 00/00/00

INVOICE DATE:

LONG DISTANCE CONSOLIDATED BILLING CO.

20 W. Washington Street, Suite 6A

FOR BILLING INQUIRES: 1-XXX-XXXX

Clarkston, Michigan 48346

FOR SERVICE INQUIRES: 1-XXX-XXXX

John E. Doe 1 Drive

Anytown, NY 12345

PAST DUE CHARGES		1	\$.00		
CURRENT CHARGES					
DOMESTIC	\$.00				
INTERNATIONAL	\$.00				
FEDERAL TAX	\$.00				
STATE TAX	\$.00				
LOCAL/OTHER CHARGES	\$.00				
TOTAL CURRENT CHA	ARGES		\$.00		
TOTAL AMOUNT I	DUE BY	Y 00/	00/00	\$.00	

IMPORTANT: Please detach and return this portion with your payment

ACCOUNT	INVOICE	CURRENT	TOTAL	AMOUNT
	DATE	CHARGES	AMOUNT DUE	ENCLOSED
(000) 000-0000	00/00/00	\$.00	\$.00	

John E. Doe

1 Drive

Anytown, NY 12345

#### PLEASE MAKE CHECKS PAYABLE TO:

Long Distance Consolidated Billing Co. 20 W. Washington Street, Suite 6A Clarkston, Michigan 48346

A one-time late fee of 1.5% will be charged on any monthly invoice due for more than 30 days.

### LONG DISTANCE CONSOLIDATED BILLING CO.

ACCOUNT NUMBER: INVOICE DATE:

P0000 00/00/00

ORIGINATING NUMBER: (000) 000-0000

DATE	TIME	LOCATION AND NUMBER CALLED	MIN.	COST
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00.
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00.
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00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00
00/00/00	00:00 AM	Anytown, US (000) 000-0000	.0	.00

### Bond

## TENNESSEE REGULATORY AUTHORITY

## TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: 35BSBFG4409	
WHEREAS, LONG DISTANCE CONSOLIDATE applied to the Tennessee Regulatory Authority for a	TO BILLING CO INC (the "Principal"), has authority to provide telecommunications services in the State of Tennessee; and
required to file this bond in order to obtain such aut	ster 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is thority and to secure the payment of any monetary sanction imposed in any enforcement code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the
Insurance to engage in the surety business in this s	Sompany signs in the State of Tennessee and duly authorized by the Tennessee Commissioner of tate pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to mply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code
accordance with the provisions of Tennessee Code dollars (\$20,000.00) lawful money of the United Strimposed against the Principal, its representatives.  Tennessee Code Annotated or the Consumer Tele	Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand ates of America to be used for the full and prompt payment of any monetary sanction, successors or assigns, in any enforcement proceeding brought under Title 65 of emarketing Act of 1990, by or on behalf of the TRA, for which obligation we bind gns, each jointly and severally, firmly and unequivocally by these presents.
annual renewal period or portion thereof shall constitute liability of the Surety shall not be cumulative, a bond shall not exceed Twenty Thousand Dollars (\$2	th day of November, 2008 and shall be continuous; provided, however, that each tute a new bond term. Regardless of the number of years this bond may remain in force, nd the aggregate liability of the Surety for any and all claims, suits or actions under this 0,000.00). The Surety may cancel this bond by giving thirty (30) days written notice of fied mail, it being understood that the Surety shall not be relieved of liability that may ancellation.
PRINCIPAL	SURETY
LONG DISTANCE CONSOLIDATED BILLING CO INC  Name of Company authorized by the TRA	Name of Surety
Company ID # as assigned by TRA	One Hartford Plaza, Hartford, CT 06155  Address of Surety
SIGNATURE OF PRINCIPAL  Name JON M. LOLDE  Title: WILLIAM	SIGNATURE OF SURETY AGENT  Name: Suana Brauer-Klein  Title: Attorene-in-Fact
	Address of Surety Agent:  26877 NORTHWESTERN SUITE 400  SOUTHFIELD, MI 48034

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

#### ACKNOWLEDGMENT OF PRINCIPAL

COUNTY OF Cakland
Before me, a Notary Public of the State and County aforesaid, personally appeared
WITNESS my hand and seal this 29 day of <u>Nocember</u> , 2008.
My Commission Expires:
November 3 2013 Opul L. Coppenan Notary Public
APRIL L. COPEMAN Notary Public, State of Michigan County of Oakland My Commission Expires Nov. 03, 2013 Acting in the County of
STATE OF MICHIGAN COUNTY OF OAKLAND
Before me, a Notary Public of the State and County aforesaid, personally appeared SUANA BRAVER-KLE with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of, the within named Surety, a corporation licensed to do business in the State of MICHIGAM duly authorized by the MICH Commissioner of Insurance to engage in the surety business in this state and that he as such an individual being authorized to do so, executed the foregoing bond, by signing the name of the corporation by himself and as such individual.  WITNESS my hand and seal this day of DECEMBEF20_08.
My Commission Expires:  10-4, 2010  Notary Public
THERESA I. HOUSE  NOTARY PUBLIC, STATE OF MA  COUNTY OF WAYWE  NO COUNTY OF WAYER OF A SOME  OTHER OF OF THE SOME  OTHER OF THE SOME
APPROVAL AND INDORSEMENT
This is to certify that I have examined the foregoing bond and found the same to be sufficient and in conformity to law, that the sureties on the same are good and worth the penalty thereof, and that the same has been filed with the Tennessee Regulatory Authority, State of Tennessee, this day of, 20
Name: Title:

Direct Inquiries/Claims to:

## POWER OF ATTORNEY

THE HARTFORD

BOND, T-4 P.O. BOX 2103, 690 ASYLUM AVENUE

HARTFORD, CONNECTICUT 06115 call: 888-266-3488 or fax: 860-757-5835)

(NOW ALL PERSONS BY THESE PRESENTS THAT:	Agency Code: 35 351668
X Hartford Fire Insurance Company, a corporation duly organized under the laws	of the State of Connecticut
Hartford Casualty Insurance Company, a corporation duly organized under the	e laws of the State of Indiana
Hartford Accident and Indemnity Company, a corporation duly organized unc	ler the laws of the State of Connecticut
Hartford Underwriters Insurance Company, a corporation duly organized und	er the laws of the State of Connecticut
Twin City Fire Insurance Company, a corporation duly organized under the law	ys of the State of Indiana
Hartford Insurance Company of Illinois, a corporation duly organized under the	ne laws of the State of Illinois
Hartford Insurance Company of the Midwest, a corporation duly organized un	nder the laws of the State of Indiana
Hartford Insurance Company of the Southeast, a corporation duly organized	under the laws of the State of Florida
naving their home office in Hartford, Connecticut (hereinafter collectively referred to as the	"Companies") do hereby make, constitute and appoint,

up to the amount of UNLIMITED

KENNETH M. KOROTKIN, GLENN H. WARSH, SUANA BRAUER-KLEIN, CAROL MCELROY, JACQUELINE A. SEFFERMAN OF SOUTHFIELD, MICHIGAN

their true and lawful Attorney(s)-in-Fact, each in their separate capacity if more than one is named above, to sign its name as surety(ies) only as delineated above by X, and to execute, seal and acknowledge any and all bonds, undertakings, contracts and other written instruments in the nature thereof, on behalf of the Companies in their business of guaranteeing the fidelity of persons, guaranteeing the performance of contracts and executing or guaranteeing bonds and undertakings required or permitted in any actions or proceedings allowed by law.

In Witness Whereof, and as authorized by a Resolution of the Board of Directors of the Companies on January 22, 2004, the Companies have caused these presents to be signed by its Assistant Vice President and its corporate seals to be hereto affixed, duly attested by its Assistant Secretary. Further, pursuant to Resolution of the Board of Directors of the Companies, the Companies hereby unambiguously affirm that they are and will be bound by any mechanically applied signatures applied to this Power of Attorney.

















Scott Sadowsky, Assistant Secretary

M. Ross Fisher, Assistant Vice President

STATE OF CONNECTICUT

COUNTY OF HARTFORD

Hartford

On this 3rd day of March, 2008, before me personally came M. Ross Fisher, to me known, who being by me duly sworn, did depose and say: that he resides in the County of Hartford, State of Connecticut; that he is the Assistant Vice President of the Companies, the corporations described in and which executed the above instrument; that he knows the seals of the said corporations; that the seals affixed to the said instrument are such corporate seals; that they were so affixed by authority of the Boards of Directors of said corporations and that he signed his name thereto by like authority.



CERTIFICATE

Notary Public My Commission Expires October 31, 2012

I, the undersigned, Assistant Vice President of the Companies, DO HEREBY CERTIFY that the above and foregoing is a true and correct copy of the Power of Attorney executed by said Companies, which is still in full force effective as of December 15, 2008 Signed and sealed at the City of Hartford.

















Gary W. Stumper, Assistant Vice President

Small & Minority Owned Telecommunications Business Participation Plan

### LONG DISTANCE CONSOLIDATED BILLING CO.

# SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

Pursuant to T.C.A. §65-5-212, as amended, Long Distance Consolidated Billing Co. ("LDCB") submits this small and minority-owned Telecommunications business participation plan (the "Plan") along with its Application for a Certificate of Public Convenience and Necessity to resell intrastate and local exchange services in Tennessee.

#### I. PURPOSE

The purpose of §65-5-212 is to provide opportunities for small and minority-owned businesses to provide goods and services to Telecommunications service providers. LDCB is committed to the goals of §65-5-212 and to taking steps to support the participation of small and minority-owned Telecommunications businesses in the Telecommunications industry. LDCB will endeavor to provide opportunities for small and minority-owned Telecommunications businesses to compete for contracts and subcontracts for goods and services. As part of its procurement process, LDCB will make efforts to identify and inform minority-owned and small businesses that are qualified and capable of providing goods and services to LDCB of such opportunities. LDCB's representatives have already contacted the Department of Economic and Community Development, the administrator of the small and minority-owned Telecommunications assistance program, to obtain a list of qualified vendors. Moreover, LDCB will seek to increase awareness of such opportunities so that companies not otherwise identified will have sufficient information to participate in the procurement process.

#### II. DEFINITIONS

As defined in §65-5-212.

Minority-Owned Business. Minority-owned business shall mean a business which is solely owned, or at lease fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000).

Small Business. Small Business shall mean a business with annual gross receipts of less than four million dollars (\$4,000,000).

#### III. ADMINISTRATION

LDCB's Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting LDCB's full efforts to provide equal opportunities for small and minority-owned businesses. The Administrator of the Plan will be:

Jan Lowe, President Long Distance Consolidated Billing Co. 20 W. Washington Street, Suite 6A Clarkston, Michigan 48346 Telephone: (248) 625-3246 Facsimile: (248) 625-4337

The Administrator's responsibilities will include:

- (1) Maintaining an updated Plan in full compliance with §65-5-212 and the rules and orders of the Tennessee Regulatory Authority.
- (2) Establishing and developing policies and procedures necessary for the successful implementation of the Plan.

- (3) Preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of required annual updates.
- (4) Serving as the primary liaison to and cooperate with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in §65-5-212.
- (5) Searching for and developing opportunities to use small and minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
- (6) Providing records and reports and cooperates in any authorized surveys as required by the Tennessee Regulatory Authority.
- (7) Establishing a record-keeping system to track qualified small and minority-owned businesses and efforts to use such businesses.
- (8) Providing information and educational activities to persons within CLECI and training such persons to seek out, encourage, and promote the use of small and minority-owned businesses.

In performance of these duties, the Administrator will utilize a number of resources, including:

Chambers of Commerce

The Tennessee Department of Economic and Community Development

The United States Department of Commerce

Small Business Administration

Office of Minority Business

The National Minority Supplier Development Counsel

The National Association of Women Business Owners

The National Association of Minority Contractors

Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses will include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

#### IV. RECORDS AND COMPLIANCE REPORTS

LDCB will maintain records of qualified small and minority-owned business and efforts to use the goods and services of such businesses. In addition, LDCB will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this plan.

LDCB will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan. Moreover, LDCB will cooperate fully with any surveys and studies required by the Tennessee Regulatory Authority.

Long Distance Consolidated Billing Co.

By:

Jan Lowe

Dated: 1/17/08

TN IXC Letter

## IntraLATA Presubscription Implementation Plan

# LONG DISTANCE CONSOLIDATED BILLING CO. (LDCB) IntraLATA Presubscription Implementation Plan

#### I. Purpose

The intent of this Plan is to provide a proposal that, upon implementation, would provide customers the ability to select the telecommunications carrier of their choice for routing their intraLATA toll calls. LDCB proposes to implement intraLATA toll dialing parity from the date it receives authority to provide local exchange services in Tennessee and has entered into interconnection arrangements with the ILECs. LDCB proposes to provide toll dialing parity to the Chattanooga, Knoxville, Memphis and Nashville LATAs. Attached hereto are the exchange areas that LDCB proposes to provide intraLATA toll dialing parity.

#### II. Carrier Selection Procedures

LDCB will implement the full 2-PIC (Primary Interexchange Carrier) carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier for interLATA toll calls and presubscribe to the same or a different participating telecommunications carrier, including their existing local exchange company, for all intraLATA toll calls. Orders for changes will be accepted and processed beginning on the implementation date.

LDCB employees who communicate with the public, accept customer orders, and serve in customer service capacities will be trained to explain the process to customers for making PIC changes for intraLATA toll calls. Business Office personnel will be prepared to make changes in customer records based upon requests from customers or carriers and direct customers to their chosen intraLATA carriers. Processes will be in place to provide new customers with an opportunity to choose their intraLATA toll carrier from a list of available carriers. LDCB will implement a PIC change charge waiver period of 90 days.

#### **New Customers**

Customers who contact LDCB requesting new telephone exchange service will be provided a list of telecommunications carriers available to provide interLATA toll service. Upon implementation of intraLATA toll presubscription, the customer will be provided a second list of carriers, including LDCB, that provides intraLATA toll service in their exchange. The list of intraLATA toll carriers will be presented in a competitively neutral manner. Customers who do not make a positive choice for an intraLATA toll carrier will be identified within LDCB's system as a "no-PIC" and will not be automatically defaulted to a carrier. Customers identified as "no-PIC" within LDCB's systems will be required to dial 101XXXXX to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier.

#### III. Customer Education/Notification

Customers will receive information explaining their opportunity to select an intraLATA carrier a minimum of 30 days in advance of the offering of intraLATA toll dialing parity via a bill message. In addition, during the 30 days following implementation of intraLATA Dialing Party, customers will receive a bill insert also explaining their opportunity to select an intraLATA carrier. LDCB anticipates that promotional strategies by carriers will contribute to customer awareness of intraLATA toll dialing parity. Customer telephone directories will be updated as new editions are published to reflect the opportunity for customers to choose an intraLATA toll carrier.

#### IV. Carrier Notification

Current interexchange carriers will be notified of LDCB's intraLATA toll dialing parity implementation via letter approximately 90 days in advance of the proposed implementation date. Carriers should provide a list of exchanges in which they plan to offer intraLATA toll service at least 60 days in advance of LDCB's implementation date. LDCB needs notification in advance to include the carrier on the list of participating carriers in each LDCB exchange. Certified carriers who enter the market after implementation will be added to the list of participating carriers within 30 days of notifying LDCB.

LDCB will provide subscriber listing information to carriers in "readily accessible" tape or electronic formats in at timely manner as requested through the processes that currently exist for the interLATA market. The process includes subscriber listing updates to carriers for new customers who choose that carrier or of existing customers of a carrier who revise their subscriber listing information. In addition, carriers can obtain complete subscriber listings in several formats. The provision of this information is in compliance with FCC Order No. 96-333, Paragraph 389.

LDCB will comply with Part 51, Sections, 305, 307, 325, 327, 329, 331, 333 and 335 of the FCC Order in providing the required information and notice to the public of network changes. LDCB plans to file a public notice with the FCC, with possible migration of the notice to the Internet process as described in Section 329. The notice will include network information as outlined in Section 327. The notice will be provided within the timeframes described in Sections 331-333. LDCB will comply with all rules of the FCC and the TRA.

#### V. Non-Discriminatory Access

LDCB will provide:

non-discriminatory access to emergency services and services for the hearing and speech impaired;

non-discriminatory access to local and long distance directory assistance and provision of local telephone directories to end users;

non-discriminatory access to operator services;

non-discriminatory access using standard dialing patterns to all interLATA and intraLATA long distance carriers, including 1+ and 0+ access to the customer's carrier of choice for interLATA calls; and

non-discriminatory access to telephone numbers and number portability where technically and economically feasible.

#### VI. Slamming Policy

#### Verification of orders

LDCB will not submit a change order for local exchange or intrastate toll service until the change order is confirmed in accordance with one of the following procedures:

- (a) LDCB has obtained the customer's written authorization to submit the order which includes the following information from the customer:
- (1) The customer billing name, billing telephone number and billing address and each telephone number to be covered by the change order;
- (2) The decision to change; and
- (3) The customer's understanding of the change fee.
- (b) LDCB has obtained the customer's authorization, as described in (a) of this subsection, electronically.

Calls to the number(s) shall connect a customer to a voice response unit, or similar, that records the required information regarding the change, including automatically recording the originating automatic number identification (ANI).

(c) An appropriately qualified and independent third party operating in a location physically separate from the telemarketing representative has obtained the customer's oral authorization to submit the change order that confirms and includes appropriate verification data in (a) of this subsection.

#### Implementing order changes

- (a) Telemarketing orders. Within three business days of any telemarketing order for a change, LDCB will send each new customer an information package by first class mail containing at least the following information concerning the requested change:
- (1) The information is being sent to confirm a telemarketing order placed by the customer.
- (2) The name of the customer's current telecommunications company.
- (3) A description of any terms, conditions or charges that will be incurred.
- (4) The name of the newly requested telecommunications company.
- (5) The name of the person ordering the change.
- (6) The name, address and telephone number of both the customer and LDCB.

- (7) A postpaid postcard which the customer can use to deny, cancel or confirm a service order.
- (8) A clear statement that if the customer does not return the postcard, the customer's service will be switched fourteen days after the date the information package was mailed. If customers have cancelled their orders during the waiting period, LDCB cannot submit the customer's order.
- (9) The name, address and telephone number of a contact point for consumer complaints.
- (b) The documentation of the order shall be retained by LDCB, at a minimum, for twelve months to serve as verification of the customer's authorization to change its telecommunications company. The documentation will be made available to the customer upon request.
- (c) Customer initiated orders. LDCB when receiving the customer initiated request for a change of local exchange and/or intrastate toll shall keep an internal memorandum or record generated at the time of the request. Such internal record shall be maintained by LDCB for a minimum of twelve months to serve as verification of the customer's authorization to change telecommunications companies. The internal record will be made available to the customer upon request. Within three business days of the order, LDCB will send each new customer an information package by first class mail containing at least the following information concerning the request to change.

#### List of Exchanges

Adams-Cedar Hill Athens Arlington Ashland City Bean Station Bells Bent Creek Benton Bethel Springs Big Sandy Blanche Bolivar Brownsville Bulls Gap Camden Carthage Cedar Grove Centerville Charleston Charlotte Chattanooga Chestnut Hill Clarksville Cleveland Columbia Clinton Collierville Copper Basin Covington Cross Plains Culleoka **Cumberland City** Cumberland Gap Cunningham Dandridge Dayton Decatur Dickson Dyer Dover Dyersburg Eagleville East Sango Elkton Etowah Fairview Fayetteville Flintville Franklin Fredonia Gallatin Gatlinburg Georgetown Gibson Gleason Goodlettsville **Grand Junction** Greenback Greenbrier Greenfield Halls Hampshire Harriman Hartsville Henderson Hendersonville Henning Hohenwald Hornbeak Humboldt Huntington Huntland Jackson Jasper Jefferson City Jellico Kingston Springs Kenton Kingston Knoxville LaFollette LaGrange Lake City Lawrenceburg Lebanon Lenoir City Lewisburg Lexington Loudon Lyles Lynchburg Lynnville Madisonville Manchester Maryville Mascot McKenzie Maynardville McEwen Medina Memphis Milan Middleton Morristown Moscow Mt. Pleasant Murfreesboro Nashville Newbern Newport Normandy Norris Oak Ridge Oliver Springs N. Spring Hill Old Hickory Palmyra Paris Petersburg Pleasant View Pulaski Ripley Portland Ridgely Rockwood Rogersville Sango Santa Fe Selmer Sevierville Savannah Sewanee Shelbyville Smyrna Sneedville Soddy-Daisy Solway Somerville S. Cunningham S. Fredonia S. Pittsburgh Spring City Spencer Mill Springfield Spring Hill Summertown Surgoinsville Sweetwater Tiptonville Trenton Triune Trov Tullahoma Union City Vanleer Wartrace Watertown Waverly W. Sweetwater W. Whiteville White Bluff White House White Pine Whiteville Whitewell Williamsport Winchester

### **County Wide Calling Compliance**

The Applicant is familiar with the county-wide calling requirements pursuant to T.C.A. Section 65-21-114, and has procedures in place that will allow compliance.